

**The Center for Trauma Free Living**  
**64 Gleneida Avenue**  
**Carmel, NY 10512**  
**845-225-6704**

**Case Name:** Kassenoff

**Date:** April 13, 2022

**Treatment Summary/Update**

This writer has been providing therapeutic visitation services via zoom only since last month. Both parents were seen for telehealth intakes and the children were seen for an in person intake on 3/27.

The zoom visits are scheduled for half an hour. The first zoom visit occurred on 3/28. Subsequent visits were held on 4/2, 4/4, 4/8, and 4/11. None of the girls came on the call on 4/2. They were in the room but then left the view of the camera leaving the camera on and focused on an empty room. For the rest of the calls Allie was present for the majority of each visit each time. Allie has engaged quite nicely with her mother. She talks about her friends, her plans, and school. She has shown her mother pictures from her phone. Jo-Jo comes in and out of the zoom call but is engaged and participates when present. Both girls do have phones/tablets/electronics that they use throughout the call which eventually needs to be addressed as this is not helpful to the process. Charlie refuses to be a part of the visit but has been seen running from room to room or apparently has come to the window of the room or to the doorway. Ms. Kassenoff has been appropriate and nurturing to her children throughout this process. Mr. Kassenoff has been clear that he believes Charlie will “never” attend a zoom call and that there is no hope with that goal. However, this writer believes her clear interest with the calls and her desire to be near or at the periphery suggests that Charlie can be encouraged to attend.

The children have been home with their nanny during the calls so there is a bit of a cumbersome process that has to be utilized with this writer having to reach out to their father, who then reaches out to the nanny to encourage the children’s participation. Mr. Kassenov has stated it will not work to schedule the calls only when he is home due to his work schedule.

The girls have consistently said to this writer that they were told that no one can “force” them to attend the zooms. Both their father and AFC confirmed that the girls were told

that statement. This writer believes it will be helpful to the process to begin to change that narrative to one which focuses on all adults involved expecting the girls to be present during the therapeutic zoom visits and that this is not a choice. It is this writer's belief that it is developmentally inappropriate to allow children of this age to believe they have the power to decide whether or not to have contact with a parent.

If there are any questions, or more information is needed, I can be reached at the above number.

Jennifer Culley, LCSW-R